

INTEGRATED POLICY

Since 1979 Addaya SA has been managing the port facilities in the urbanization of Addaia, Es Mercadal, on the island of Menorca.

The pleasure yacht harbour consists of 167 berths of specific lengths located on various pontoons with electric and water supplies, there is also a hard-standing area, a sub-lift machine for lifting boats of up to 25 tonnes, a workshop, bar/restaurant, a chandler's shop, and a waste recycling area (Green Point) . Near the Port Office there are shower rooms and a laundry room.

We are aware not only of the impact on the environment that our activity may generate, but also what a privileged environment the port is. So, for us, the proper environmental management of all the services and activities that are carried out at the Marina Port Addaya docks is a definite priority. In order to guarantee the provision of quality port services and management for all our users, we assume as our priority the development and maintenance of an integrated management system, based on the requirements of international standards, ISO 9001:2015 and ISO 14001:2015, consistent with the nautical activities that are carried out in our facilities. We commit ourselves to:

- Establishing adequate communication channels with our clients in order to know their needs and expectations, and in accordance with this information, working to offer services and attention to quality that will ensure their satisfaction.
- Preventing contamination and minimise the impact of activities and services by reducing and managing all waste materials, controlling pollution and the water flow generated by the port facilities, and by minimizing the consumption of energy and natural resources.
- Complying with the legal requirements that are relevant to our business, along with all others that we have undertaken voluntarily.
- Providing adequate training and awareness to all members of the organisation, all of its employees, and anyone who works on its behalf, giving optimal delivery of our services, as with environmental matters, so as to promote the development of this policy.
- Encouraging workers, users, suppliers and, in general, all the interested parties, to participate in this Integrated Policy, so that by working together we can achieve both quality and protection of the environment.

Reviewing this Policy periodically, to ensure its validity and its use as the frame of reference for establishing objectives and goals that promote the continuous improvement of the Management System.

Puerto de Addaya, March 2017

Luís Sánchez Santiago
Apoderado de Addaya S.A.